

# **EXHIBIT 31**



# Introducing Lawson Requisition Center

June 3, 2011

## What Have We Done to Mitigate This Issue?

- ▶ Although we expected to win the first round of this case, and we still expect to prevail on appeal, it was prudent for us to begin development of a **replacement solution**.
- ▶ Requisition Center (RQC) is now **Generally Available for S3**
- ▶ Designed to minimize impact on our customers
- ▶ Superior solution to RSS that incorporates new features you have requested while designed to be non-infringing
- ▶ Platform for the future including mobile requisitions
- ▶ RQC available to all impacted customers at no charge
- ▶ Simple 20 minute process by which you can download RQC
- ▶ Download and learn more at [MyLawson.com](http://MyLawson.com).



## What Are We Doing to Help You Migrate?

- ▶ **Download:** 20 minutes or less to download Requisition Center (RQC)
- ▶ **Installation:** To help you install the RQC software, we have created a step by step Installation Guide. You may access and download this Installation Guide from MyLawson.com
- ▶ **Configuration:** Many of your configurations will migrate from RSS to RQC making configuration faster.
- ▶ **Training:** FREE Introductory OnDemand Course: June 6, 2011.
- ▶ **SWAT TEAM:** A dedicated SWAT team of fulltime Lawson professional services consultants are available to answer questions and guide you through the process.
  - 1-800-281- 8936
  - e-mail at [RQC.SWAT@lawson.com](mailto:RQC.SWAT@lawson.com)
  - Up to 8 hours of no charge consulting time from the RQC SWAT team
- ▶ **MyLawson.com:** A dedicated area for you to watch videos, read notices, download, and find out more information



## Requisition Center Summary

- ▶ Delivers all necessary functionality required by customers
- ▶ Designed with 3 principles in mind
  - 100% functionality you require must be included
  - Add additional, new functions
  - Opened up for future mobile requisitioning capabilities
- ▶ Available today at no charge
- ▶ Implementation straightforward
  - No database changes
  - No required upgrades in software or environment
  - Straightforward to move configurations and customizations forward
- ▶ **To Avoid possible Support delays, download RQC Immediately**

